

JIMMY GEORGE JACKSON JR
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EDUCATION

Benedict College

August 2017 – Present

Degree: Bachelor of Science

Major: Management

Minor: Supply Chain

Expected Graduation Date : August 2021

PROFESSIONAL EXPERIENCE

Panera Bread

Columbia, SC

February 2020 - March 2020

Position Title : Sandwich Preparer

- Prepare special made sandwiches with care
- Ensure are line items are stocked
- Report all maintenance problems, deficiencies, and damage to manager
- Help maintain decent speed of food delivery by supporting other stations

Chick-fil-A

Columbia, SC

July 2019 – Present

Position Title : Hospitality Professional

- Responsible for ensuring customers orders and condomeint needs.
- Maintain a clean restaurant for incoming customers
- Improve customer satisfaction when taking orders
- Help in a team to delivering food

Benedict College

Columbia, SC

August 2019 - Present

Position Title : Residential Hall Advisor

- Support the Office of Residential Life in its mission to create and promote a safe and healthy living environment
- Enforce college and housing policies
- Report all maintenance problems, deficiencies, and damages, and losses to college in a timely manner
- Conduct building rounds and participate in weekly duty rotation schedule
- Acts as a resource for residents and make referrals to appropriate campus resources
- Assist with weekly room inspections

IHOP

Position Title : Server

North Myrtle Beach, SC

May 2018 - June 2019

- Communicated with guest as they entered and arranged seating to suit guest
- Assisted with order taking
- Recommended guest to specials on menu to upsale
- Developed relationships with guest to ensure great satisfaction
- Facilitated food orders to guests and help other servers deliver orders
- Maintained a clean store throughout the day

Mcdonalds

North Myrtle Beach, SC

March 2015 – August 2017

Position Title : Crew Trainer

- Demonstrated the correct way to use machines within the store to new employees
- Lead small group of new employees (2-3) to ensure an efficient back of house
- Calculated sandwich buns and patties wasted through each shift worked
- Ensured store was cleaned throughout the day
- Enforced store rules to new co-workers

ACTIVITIES AND HONORS

Harambee Festival Volunteer

February 2019

Deans Organization

Fall 2018 - Spring 2020

National Honor Society of Leadership and Success

Fall 2019 - Present

SKILLS

Computer: Word, Excel, PowerPoint, Facebook Ads, Instagram Ads, Shopify ECommerce