

Chapter 10 critical thinking answers

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January 13th 2020

1. As a medical assistant I might receive a call from a patient that just received a copy of their medical records. Within those medical records are physician notes that indicate certain aspects of the patients care. The objective information is what the physician has notated of their findings through test results and observations. This allows the medical assistant to appropriately answer (if within their ability) questions the patient may have regarding their medical record.

It also allows you as the medical assistant to decide who can have access to certain information within a medical record.

2. The EMR system includes subjective information such as personal demographics, past health, family and social history. It also includes objective information, these are the findings including vital signs, test results, and reports diagnosis and treatment. It includes information regarding individuals (family, physicians, etc...) the patient or Guardian has given permission to see.

DEMR system allows quick access to patient records in urgent care situations it is good for customer service so that the patient doesn't have to (for example) go across town for a copy of X Rays they had last week to bring to an upcoming appointment.

The use of the EMR saves money by making sure everything is documented. Therefor it can be billed properly. Little things like giving a patient something as small as a band-aid, overtime can cost money for a facility if not documented and billed out.

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