

Case Management and Therapy Services



BEACON
Specialized Living

Case Management



Every resident at Beacon receives case management services.

- External Case Management: Services are provided by a Clinician from the CMH.
- Internal Case Management: Services are provided by a Beacon Clinician.

Both provide personalized treatment services outlined in an IPOS.

Therapy



Some residents may receive group and/or individual therapy services as part of their treatment plan.

- External Therapy: Services are provided by an external therapist.
- Internal Therapy: Services are provided by a Beacon Clinician.

Case Management / Therapy Appointments

It is the responsibility of the Home Manager, Assistant Home Manager, or Lead Staff (in absence of management) to ensure the resident is available and prepared for Case Management or Therapy appointments.

Internal Appointments

- Virtual: Beacon CM/Therapist/Behaviorist will send a Teams invite to the home email and HM/AHM.
- In-person: Beacon CM/therapist/Behaviorist will notify home of the days/times for resident appointments/groups.
- The HM/AMH will communicate the appointments to staff.
- Virtual: Staff will log on via the home tablet at the designated time and give to the resident.
- In-person: Staff will remind the resident of the appointment.
- The HM, AHM, Lead Staff (in absence of management) are responsible to ensure the resident is available/prepared and the Beacon clinician is responsible for being on time and communicating any changes.

External Appointments

- Virtual: CMH CM/Therapist/Behaviorist will send an invite to the HM/AHM to schedule via the platform they use.
- In-Person: CMH CM/Therapist/Behaviorist will schedule with the HM/AHM for a time to come to the home, following all COVID protocols.
- The HM/AHM will communicate the appointments to the staff and internal clinical team. *there are meetings that the clinical staff will try and be on, so they should always be included.
- Virtual: Staff will log on via a Beacon computer, in a private place, at the designated time. *Tablets are NOT to be used for outside appointments.
- In-person: Staff will remind the resident of the appointment.
- The HM, AHM, Lead Staff (in absence of management) are responsible to ensure the resident is available/prepared.