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Danielle Palacios  
139 Kevela Road  
Negaunee, MI. 49866

ANNUAL CERTIFICATION DATE: 8/9/2020  
RE-CERTIFICATION DATE: 6/23/2020  
ISSUE DATE: 6/23/2020

Dear Danielle Palacios:

This letter is to notify you that you have successfully completed the Professional Crisis Management Instructor Re-Certification course. You are currently certified through the Professional Crisis Management Association, Inc. as an Instructor (V), certified to practice and teach transportation, vertical immobilization, and personal safety techniques and procedures incorporated in Professional Crisis Management. Please keep in mind that your certification is only valid for one year. You will need to attend a re-certification course within one year of your annual certification date listed above.

Sincerely,

Jennifer Joensen-Webb  
Certification Program Coordinator  
Professional Crisis Management Association

NOTE: The PCM Instructor ReCertification Course that you completed requires a minimum of 6-hours of training