

Nonviolent Crisis Intervention® Training Program

Post-Test

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Organization Cornerstone
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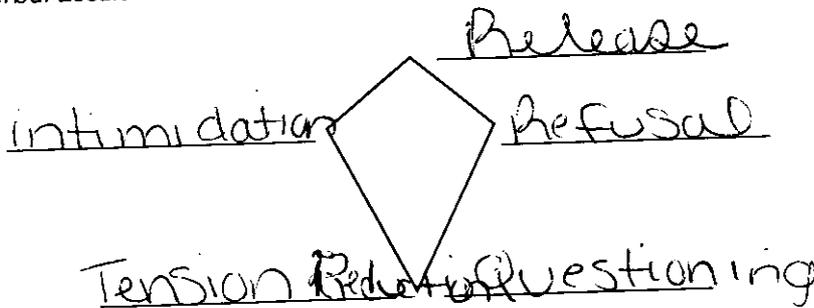
1. Complete the Crisis Development ModelSM.

Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. Anxiety	1. Supportive Supportive
2. Defensive	2. Directive
3. Risk Behavior	3. Physical Intervention
4. Tension Reduction	4. Therapeutic

2. What is the value of learning the four levels and corresponding staff attitudes?
Helps us to learn and handle behavior levels.

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3. Complete the Verbal Escalation ContinuumSM.



4. Describe three reasons you should use the Supportive StanceSM.

Communicate Respect
Non-threatening
Maintain Safety



BCI BLUE CARD™

Name

Jodi Raymond

has completed

120 hours of training in the

Required

120 hours of training in the

Exceeded

120 hours of training in the

For more learning opportunities

visit crisisprevention.com

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