

# Level 3 Test

**1.If staff is stopped for a traffic violation, e.g. speeding, on their own time, what is the protocol that staff needs to follow?**

**Multiple Choice | 1.00**

- It's their own business if the ticket is received on their own time outside of work
- The staff will not be able to drive company vehicles at all if they have any points
- Call the Home Manager and the All Hazards Commander and report the ticket
- Complete the Criminal/Vehicular reporting form within 24 hours and send to HR Uploads. Notify the Home Manager immediately

**Correct Answer.**

Complete the Criminal/Vehicular reporting form within 24 hours and send to HR Uploads. Notify the Home Manager immediately

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**2.All food, both resident snacks purchased by residents and/or any food supplied to the residents by Beacon, should be dated (with a Sharpie) when it enters the kitchen/home with the expiration date. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

True

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**3.Direct Support Professionals are allowed to use personal cell phones while on shift. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

False

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**4.What form do we have residents and guardians sign to give us authority to share specific and confidential information with those specified?**

**Multiple Choice | 1.00**

- Release of Information
- Medical Consents
- It is a business's right to share any information we have in our files with whomever states that they are in need of it. Though they must have a good reason that seems logical.
- Guardian Papers

**Correct Answer.**

Release of Information

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**5.If a new chemical is delivered to the home, what should you do? Select THREE answers.**

**Multiple Answer | 1.00**

- Obtain a new SDS Sheet whenever in doubt that one exists
- Leave the chemical on the counter and notify the lead
- Check the SDS binder for a current SDS Sheet
- Contact Central Purchasing to be certain you have the right chemical
- Write the new chemical on your SDS posting (where it is kept up for 60 days)

**Correct Answer.**

Obtain a new SDS Sheet whenever in doubt that one exists  
Check the SDS binder for a current SDS Sheet  
Write the new chemical on your SDS posting (where it is kept up for 60 days)

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**6.Who is Beacon Specialized Living Services "All Hazards Commander"?**

**Multiple Choice | 1.00**

- Dan Rippinger - Facilities Manager
- Local Fire Chief
- Darren Hodgdon - CEO
- Melissa Williams - Chief Compliance Officer
- Ken Ratzlaff - President

**Correct Answer.**

Melissa Williams - Chief Compliance Officer

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**7.The medication refrigerator has a different required temperature than all other Site refrigerators. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

**8. What is your responsibility when you clearly witness another staff hitting/slapping/pushing a Resident? Select THREE answers.**

**Multiple Answer | 1.00**

- Notify the On-Call/Home Manager
- Step in and remove the Resident to a safe place
- Contact Recipient Rights
- Contact the District Director
- Contact the CEO

**Correct Answer.**

Notify the On-Call/Home Manager Step in and remove the Resident to a safe place Contact Recipient Rights

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**9. You witness a Resident leaving the home without proper authorization. What is your first responsibility?**

**Multiple Choice | 1.00**

- Notify the On-Call and let them handle the AWOL
- Call 911 and the On-Call
- Call the Case Manager
- Follow the Resident and encourage their return, call the On-Call/Home Manager in the process

**Correct Answer.**

Follow the Resident and encourage their return, call the On-Call/Home Manager in the process

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**10. A Resident comes to you and says "I don't want to live anymore". You have reason to believe they are serious. Who should you notify?**

**Multiple Choice | 1.00**

- Home Manager/On-Call
- The Clinical support if on site
- Regional Nurse
- District Director
- Home Manager and Clinician during business hours as well as the on-call clinician if after hours

**Correct Answer.**

Home Manager and Clinician during business hours as well as the on-call clinician if after hours

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**11. One of the Residents in your home has been admitted with no choking history. You are ready to serve lunch. One of your residents begins to choke and is making motions indicating as such. What should be your first response?**

**Multiple Choice | 1.00**

- Have the Resident open his or her mouth and check for obstructions
- Call 911 and then initiate first aid choking protocol as trained if you are alone. If you are with someone else, send them to call 911 while you start the first aid choking protocol as trained
- Contact 911
- Contact On-Call/Home Manager and Regional Nurse
- Make an appointment for a swallow study

**Correct Answer.**

Call 911 and then initiate first aid choking protocol as trained if you are alone. If you are with someone else, send them to call 911 while you start the first aid choking protocol as trained

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**12. You are assigned four (4) Residents and take two (2) of them with you on an outing. What is the protocol to follow?**

**Multiple Choice | 1.00**

- Notify the specific staff to whom you are transferring the 2 remaining residents
- Fill out an Assignment Transfer form completely - including obtaining staff signatures
- You need to re-arrange the outing so that all of the residents you are originally assigned to remain within your sight at all times
- None of these options are correct
- Notify the specific staff to whom you are transferring the remaining residents and then fill out an Assignment Transfer form completely - including obtaining staff signatures

**Correct Answer.**

Notify the specific staff to whom you are transferring the remaining residents and then fill out an Assignment Transfer form completely - including obtaining staff signatures

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**13. Two of the PCP goals that a resident has is that they want to be more comfortable in public and learn how to better manage their money. What place would be the best place to take your resident to address these goals?**

**Multiple Choice | 1.00**

- The hospital
- The gym
- A shopping center
- The police station

**Correct Answer.**

A shopping center

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**14. How often must a Person Centered Plan be updated according to the laws that govern us?**

**Multiple Choice | 1.00**

- Every 3 Months
- Annually or whenever a resident or their guardian requests it
- Every 6 months
- Every 2 years

**Correct Answer.**

Annually or whenever a resident or their guardian requests it

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**15. All residents have a Behavior Plan and a Person Centered Plan. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

False

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**16. A Doctor tells you that they want a client to receive a specific consequence when they demonstrate a behavioral issue (i.e. picking at their stitches). The Doctor wants you to take away their radio when they pick at their stitches and they write this out on the contact sheet and on a prescription form. This constitutes a valid physician's order that we can put into place. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

False

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**17. What kind of events should be recorded in the Misc. Notes section for the resident on Nextstep if it doesn't pertain to a resident's treatment plan goal?**

**Multiple Choice | 1.00**

- An AWOL, an ER visit, the use of Non Violent CPI crisis intervention/prevention techniques
- Compliance narrative with hygiene, goals, and objectives
- Misc. notes are not to be written by any DCW
- Correction notes on any electronic mistakes made
- A police visit
- AWOL, an ER visit, the use of Non Violent CPI crisis intervention/prevention techniques, police visit, and correction notes on any electronic mistakes made

**Correct Answer.**

**18. All staff that work at a Beacon site are permitted to take verbal orders from doctors over the phone for medication. True or False?**

**True / False | 1.00**

- True
- False

**Correct Answer.**

False

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**19. A Resident has diabetes. It is 9:00 AM and the Resident is scheduled to have 35 units of Levimir. The Resident's test results are below 60. What do you do in this situation? Select TWO answers.**

**Multiple Answer | 1.00**

- Withhold the next meal
- Call 911
- Administer the scheduled insulin immediately
- Give the Resident juice and cheese
- Contact the On-Call and your regional nurse

**Correct Answer.**

Give the Resident juice and cheese Contact the On-Call and your regional nurse

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**20. What are Beacon's visiting hours?**

**Multiple Choice | 1.00**

- 7am to 10pm on weekdays and 7am to midnight on weekends
- Visiting hours are determined in each Resident's Individual Plan of Service and/or Behavior Treatment Plan
- Beacon does not have visiting hours per the HCBS Final Rule. Residents can have visitors unless otherwise specified in the IPOS or BTP
- Visiting hours vary from home to home based on the severity of resident symptoms at those homes

**Correct Answer.**

Beacon does not have visiting hours per the HCBS Final Rule. Residents can have visitors unless otherwise specified in the IPOS or BTP

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