

 **cpi BLUE CARD™**

Amber Cowley  
Name

has completed 4.5 hours of training in the  
**Nonviolent Crisis Intervention®** training program.

Issued 1-14-2020 Units Completed 1-10

Expires 1-14-2021 Instructor [Signature]

For more learning opportunities  
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**NE99CAA6**

# Nonviolent Crisis Intervention® Training Program Post-Test

Name AMBER COWLEY Date 2/14/20  
Organization RIFE INST  
Phone \_\_\_\_\_ Email \_\_\_\_\_

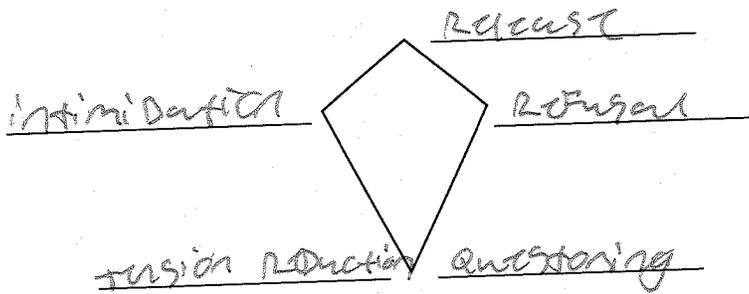
1. Complete the Crisis Development Model<sup>SM</sup>.

Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. Anxiety	1. Supportive
2. Defensive	2. Directive
3. Risk Behavior	3. Physical Intervention
4. Tension Reduction	4. Therapeutic Rapport

2. What is the value of learning the four levels and corresponding staff attitudes?

it is invaluable explains and opens  
so much about working with the  
client and helps support the client

3. Complete the Verbal Escalation Continuum<sup>SM</sup>.



4. Describe three reasons you should use the Supportive Stance<sup>SM</sup>.

communicate respect  
not threatening  
maintain safety

# Participant Evaluation

Amber Conway Five last

Please indicate your response to each of the following items by circling the number that most appropriately expresses your opinion, using a scale of 1 (strongly disagree) through 5 (strongly agree). 1 = strongly disagree; 2 = disagree; 3 = neither agree nor disagree; 4 = agree; 5 = strongly agree.

### Program Objectives:

As a result of completing this program, I believe that I have learned to:

Use nonverbal techniques to prevent risk behavior.

1 2 3 4 5

Implement verbal deceleration strategies, such as limit setting.

1 2 3 4 5

Make use of *Nonviolent Crisis Intervention*® physical intervention principles to avoid injury to all involved in a crisis situation.

1 2 3 4 5

Use safe physical intervention procedures as a last resort when a person is a danger to self or others.

1 2 3 4 5

Build Therapeutic Rapport with aggressive individuals after a crisis.

1 2 3 4 5

### Instructor:

During the program, the Instructor:

Applied the course content to a variety of examples.

1 2 3 4 5

Stimulated interest in the subject matter.

1 2 3 4 5

Created an enjoyable learning atmosphere.

1 2 3 4 5

Emphasized the philosophy of *Care, Welfare, Safety, and Security*™.

1 2 3 4 5

### Content: (1 = lowest; 5 = highest)

The program content was relevant to my needs.

1 2 3 4 5

How would you rate the program overall?

1 2 3 4 5

As a result of this program, I FEEL LIKE I CAN USE INTERVENTIONS IF NECESSARY

Additional comments on the program, teaching methods, course materials, and/or the instructor:

From time to time, we use comments from program participants in our promotional materials. If you'd agree to allow us to share your comments, please give us permission by signing here: Amber Conway

Thank you for your input. It is both valuable and necessary in maintaining the quality of the program.

