

 **cpi BLUE CARD™**

Name Patricia Maloney

has completed 4 hours of training in the
Nonviolent Crisis Intervention® training program.

Issued 11-25-19

Units Completed 1-10

Expires 11-25-20

Instructor Eichlyn Wap

For more learning opportunities
visit crisisprevention.com.

NESACAAB

Nonviolent Crisis Intervention® Training Program

Post-Test

Name Patricia Maloney Date 11/25/19
 Organization Beacon Specialized Living (Mission Point)
 Phone 231-429-0367 Email _____

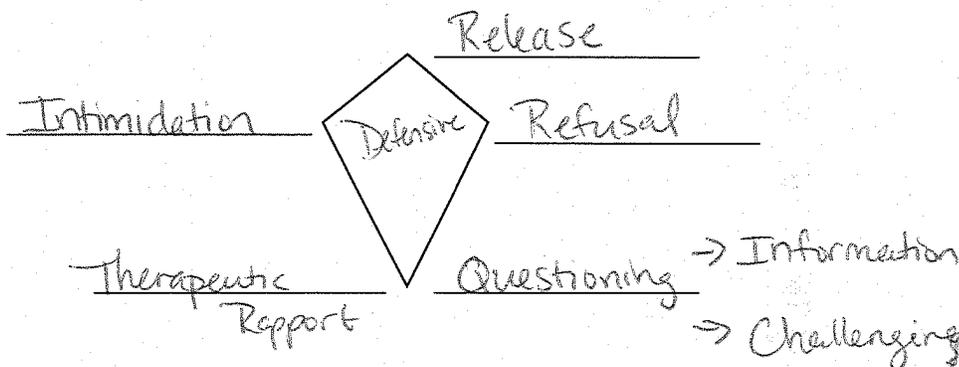
1. Complete the Crisis Development ModelSM.

Crisis Development/Behavior Levels	Staff Attitudes/Approaches
1. Anxiety	1. Supportive
2. Defensive	2. Directive
3. Risk Behavior	3. Physical Intervention
4. Tension Reduction	4. Therapeutic Rapport

2. What is the value of learning the four levels and corresponding staff attitudes?

For an integrated experience. To help prevent escalation or de-escalate crisis situations

3. Complete the Verbal Escalation ContinuumSM.



4. Describe three reasons you should use the Supportive StanceSM.

Communicate respect
 Non-threatening
 Maintain Safety

Participant Evaluation

Please indicate your response to each of the following items by circling the number that most appropriately expresses your opinion, using a scale of 1 (strongly disagree) through 5 (strongly agree). 1 = strongly disagree; 2 = disagree; 3 = neither agree nor disagree; 4 = agree; 5 = strongly agree.

Program Objectives:

As a result of completing this program, I believe that I have learned to:

Use nonverbal techniques to prevent risk behavior.

1 2 3 4 **5**

Implement verbal deceleration strategies, such as limit setting.

1 2 3 4 **5**

Make use of *Nonviolent Crisis Intervention*® physical intervention principles to avoid injury to all involved in a crisis situation.

1 2 3 4 **5**

Use safe physical intervention procedures as a last resort when a person is a danger to self or others.

1 2 3 4 **5**

Build Therapeutic Rapport with aggressive individuals after a crisis.

1 2 3 **4** 5

As a result of this program, I learned more safe strategies for de-escalating aggressive/violent situations.

Instructor:

During the program, the Instructor:

Applied the course content to a variety of examples.

1 2 3 4 **5**

Stimulated interest in the subject matter.

1 2 3 4 **5**

Created an enjoyable learning atmosphere.

1 2 3 4 **5**

Emphasized the philosophy of *Care, Welfare, Safety, and Security*™.

1 2 3 4 **5**

Content: (1 = lowest; 5 = highest)

The program content was relevant to my needs.

1 2 3 **4** 5

How would you rate the program overall?

1 2 3 4 **5**

Additional comments on the program, teaching methods, course materials, and/or the Instructor:

Very enjoyable instructor. Keeps it interesting

From time to time, we use comments from program participants in our promotional materials. If you'd agree to allow us to share your comments, please give us permission by signing here: _____

Thank you for your input. It is both valuable and necessary in maintaining the quality of the program.

