



CERTIFICATE
of
COMPLETION

THIS CERTIFICATE IS PRESENTED TO

Jason Wayne Marr

FOR

Recipient Rights Online
Course 2020

April 22, 2020

This certificate expires one
year from the above date

Integrated Services of
Kalamazoo

Quiz Results "Recipient Rights"

Name: Marr, Jason Wayne

User ID: 12207

Date/Time	Your Score	Passing Score	Result
April 22, 2020 1:45 PM	88.46%	80%	Passed

Quiz Results by Questions

#	Question	Awarded	Points	Result
1.	I have viewed all slides before taking this quiz. If the answer is false, please return to the beginning of this training and complete all slides. You will not pass this training if you did not view all slides.	10	10	✓
2.	Protecting rights is only the responsibility of direct care staff.	10	10	✓
3.	Staff do not have a responsibility to report apparent or suspected rights violations	10	10	✓
4.	An individual receiving mental health services who has retained their own guardianship does not have to agree with or give informed consent to their Individual Plan of Service or their medication regime.	0	10	✗
5.	It is ok if an individual served does not understand the documents that they sign for services or to release information, the important thing is that a signature is obtained	10	10	✓
6.	Staff need to be able to prove that abuse or neglect has occurred to be expected or required to report it.	10	10	✓
7.	If you strike an individual served, but do not injure him/her, or if it was done in response to physical aggression, it is not considered abusive.	10	10	✓
8.	If you fail to follow a standard of care that results in injury to an individual served or placed that person at risk, but you do not intend any injury you will not have committed neglect.	10	10	✓
9.	If you are providing mental health services to an individual and have consensual sexual relations with them, you are not committing abuse	10	10	✓
10.	If you believe that something a guardian tells you to do with/for and individual served is abusive, neglectful or against their IPOS, it is ok because they are the guardian.	10	10	✓
11.	A medication error can sometimes be considered neglect.	10	10	✓

12.	Mental Health staff, either directly hired or contract provider staff must cooperate with an ORR investigation as a condition of their employment, per contract and policy.	10	10	✓
#	Question	Awarded	Points	Result
13.	A right is:	10	10	✓
14.	A example of a right which can be limited is:	10	10	✓
15.	Limitations or restrictions of rights	10	10	✓
16.	Excessive teasing of or sarcasm used with an individual served could be an example of:	10	10	✓
17.	Failure to immediately report suspected or apparent abuse or neglect can result in additional violations in the area of:	10	10	✓
18.	If a parent calls requesting information regarding an individual served, it is ok to give that information	10	10	✓
19.	An individual served has the right to review their Individual Plan of Service	10	10	✓
20.	If staff are not following an IPOS or Behavioral Support Plan, they could be cited under the category of:	0	10	✗
21.	Medication should be given to a recipient:	10	10	✓
22.	People who live in residential settings have rights that include:	10	10	✓
23.	Complaints can be made by:	10	10	✓
24.	If staff observe an incident that could negatively impact a recipient or if they observe abuse or neglect, it is mandatory to write a(n)	0	10	✗
25.	It is permissible to discuss confidential information outside of your specific work setting	10	10	✓
26.	What actions are required by staff if they see, hear about, or have knowledge of an apparent or suspected rights violation?	10	10	✓