

 **CPI BLUE CARD™**

Name Raymond Krzeminski

has completed 8 hours of training in the
Nonviolent Crisis Intervention® training program.

Issues 3/12/20

Expires 3/12/21

Units Completed Units 1-10

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For more learning opportunities
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1. Complete the Crisis Development ModelSM.

Crisis Development/Behavior Levels

1. Anxiety
2. Defensive
3. Acting out Person
4. Tension Reduction

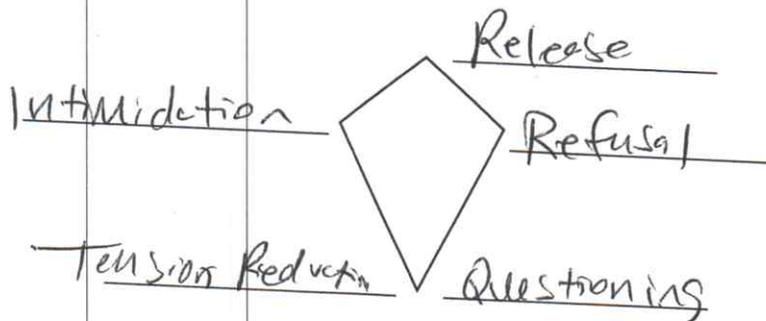
Staff Attitudes/Approaches

1. Be Supportive
2. Directive Approach
3. Use N.V.C.I.
4. Rebuild therapeutic rapport

2. What is the value of learning the four levels and corresponding staff attitudes?

To better equip us to handle potential situations before they become a crisis, and to learn the value of verbal de-escalation.

3. Complete the Verbal Escalation ContinuumSM.



4. Describe three reasons you should use the Supportive StanceSM.

- Shows Respect
- For safety
- Non threatening

Post-Test

5. List two ways the Decision-Making Matrix model is used to consider risk.

Likelihood and Severity

6. What are the values that underpin this course?

Care - Welfare - Safety - Security

7. Postvention is used for:

- a. Staff only.
- b. The individual in crisis only.
- c. Staff and the individual in crisis.